



2041 S. Grand Ave., Santa Ana, CA 92705 • Tel: (888) 327-4189 • Fax: (714) 619-5691  
www.chromeplating.com

## **Rush Order Acknowledgement**

To Our Valued Customer, Thank you for your order. Your items were received and processed on \_\_\_\_\_ and have been assigned Work Order number (will be assigned when parts are rec'd)

Based upon our conversation on \_\_\_\_\_, you have decided to exercise the RUSH option and have agreed to pay a rush fee in the amount of \$ \_\_\_\_\_ provided that the order ships complete on or before our mutually agreed upon estimated RUSH ORDER date of \_\_\_\_\_ business days from (est. delivery date)

As we discussed, because of the intricacies of chrome plating, this mutually agreed upon RUSH ORDER date is **NOT** a guaranteed ready date, but is only an estimated date that we will attempt to meet.

**In the event that the mutually agreed upon estimated completion date is NOT met, regardless of the reason, no RUSH ORDER charges will be assessed to the order, all normal charges will apply (including freight, where applicable) and there will be no customer recourse or compensation as a result.**

If you have any questions or require any additional information, please **contact only me**, as I am coordinating this RUSH ORDER on your behalf.

Again, thank you for your business! We appreciate this opportunity to be of service to you.

Sincerely,

**I agree to the above terms and conditions,**

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: Maricela Sanchez

Name (print): \_\_\_\_\_

Extension: 105

Company: \_\_\_\_\_

E-mail: support@chromeplating.com

City & State: \_\_\_\_\_